

# Pradhan Mantri Kaushal Vikas Yojana (PMKVY)

## IT & ITES Courses List & Job Roles

Job Role/QP Name	QP Code	NSQF Level	Theory	Practical	Additional Duration: Entrepreneurship and Soft skills	Additional Duration: Digital Literacy - Not to be counted in total hours - trainee will undergo this on his/her own via online - available in English and Regional Languages at <a href="http://indiaskilsonline.com">indiaskilsonline.com</a>	Training Duration (excluding Digital Literacy)
CRM Domestic Non-Voice	SSC/Q2211	4	100	300	40	20	440
CRM Domestic Voice	SSC/Q2210	4	100	300	40	20	440
Domestic Biometric Data Operator	SSC/Q2213	4	100	300	40	20	440
Domestic Data entry Operator	SSC/Q2212	4	100	300	40	20	440
Domestic IT Helpdesk Attendant	SSC/Q0110	4	100	300	40	20	440
Junior Software Developer	SSC/Q0508	4	100	300	40	20	300

Official Source:

<http://www.pmkvyofficial.org>

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